# **FACTS**

# WHAT DOES CALIFORNIA BANK OF COMMERCE, N.A. DO WITH YOUR PERSONAL INFORMATION?

### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

## What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and account balance(s)
- Credit history and transaction history
- Overdraft history and income

When you are *no longer* our customer, we continue to share your information as described in this notice.

#### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons **California Bank of Commerce** chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does California Bank of Commerce share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes—information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes—information about your creditworthiness	No	We don't share
For non-affiliates to market to you	No	We don't share

Questions?

Call 858-847-4707 or go to: https://www.californiabankofcommerce.com/

Who we are	
Who is providing this notice?	California Bank of Commerce, N.A.

What we do	
How does California Bank of Commerce protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does California Bank of Commerce collect my personal information?	We collect your personal information, for example, when you  ■ open an account or show your driver's license  ■ give us your contact information or apply for a loan  ■ make deposit(s) or withdrawal(s) from your account(s)  We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	<ul> <li>Federal law gives you the right to limit only</li> <li>sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>affiliates from using your information to market to you</li> <li>sharing for non-affiliates to market to you</li> <li>State laws and individual companies may give you additional rights to limit sharing.</li> </ul>

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and non-financial companies.
	<ul> <li>Our affiliates include our parent company California BanCorp.</li> </ul>
Non-affiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.
	<ul> <li>California Bank of Commerce does not share with non-affiliates so they can market to you.</li> </ul>
Joint marketing	A formal agreement between non-affiliated financial companies that together market financial products or services to you.
	<ul> <li>California Bank of Commerce doesn't jointly market.</li> </ul>

#### Other important information

In compliance with Division 1.4. California Financial Information Privacy Act, California Bank of Commerce does not share your information with other companies unless stated or allowed by law. Please also refer to our Privacy page <a href="https://www.californiabankofcommerce.com/">https://www.californiabankofcommerce.com/</a> for your rights under the California Consumer Privacy Act (CCPA).